



FINDING HOME & HEALING RECOVERY JOURNEY

Roy Barnhill's early life was shaped by substance use challenges, but today his story reflects resilience, recovery, and hope. Growing up around biker bars with his parents, Roy began drinking alcohol and smoking cigarettes at a young age. Over time, his substance use escalated, and he eventually found himself heavily using crack and neglecting his health.

A U.S. veteran experiencing homelessness, Roy first connected with New Hope through the Outreach Team, which helped him begin stabilizing in the community. During a health crisis, Roy called 911 and was transported to a local emergency room. There, New Hope's Hospital Bridge Program intervened, and a peer specialist met Roy at his hospital bedside. For the first time, when asked if he wanted help, Roy felt truly ready for change and said "yes."

Roy was transported directly from the hospital to New Hope's residential treatment program,

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HIDEAWAY BAY: TURNING HOMELESSNESS INTO HOPE

In late 2024, the Miami-Dade County Homeless Trust (MDCHT) acquired the former La Quinta Inn & Suites in Cutler Bay with the intent of converting the property into permanent supportive housing for older adults experiencing homelessness. Through a competitive solicitation, New Hope was selected as the operations partner for this transformative, life-saving initiative, now known as Hideaway Bay.

Hideaway Bay's mission is to provide permanent housing for individuals aged 55 and older who have experienced homelessness. Residents pay 30 percent of their income toward rent and receive a range of amenities and supportive services designed to promote long-term housing stability and well-being. These include comprehensive case management, on-site meals, laundry facilities, cable television, and Wi-Fi. Residents live independently at Hideaway Bay in a clubhouse-style environment that encourages interaction while preserving autonomy. Individuals are free to come and go as needed, creating a sense of



normalcy and independence. New Hope staff are present on site to manage day-to-day operations, including front desk access and security, resident engagement and events, case management, and building maintenance. Beyond the services and amenities, many residents and staff describe Hideaway Bay as offering something less tangible but deeply meaningful: hope. Hideaway Bay provides resi-

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FROM THE FRONT LINES ...



NEW HOPE EXPANDS REACH WITH TWO NEW PEER SERVICES PROGRAMS

We are proud to announce that we are growing! Thanks to the support of Thriving Mind South Florida, we have launched two new programs that expand our reach in the community: Hospital Bridge and Project for Assistance in Transition from Homeless (PATH)

Hospital Bridge Program

Funded at \$130,000 through opioid settlement dollars, the Hospital Bridge Program allows New Hope peer specialists to respond directly to local hospital emergency rooms. When ER case managers identify

a patient struggling with substance use, they contact New Hope and we immediately send a peer to:

- Engage and assess the individual
- Link them to treatment and support services
- Provide follow-up peer support in the community

This program aims to serve about 40 individuals per year and represents our first time having a consistent presence inside area hospitals, building trust with ER teams and

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Message from the President

A Season of Hope, Growth and Gratitude

Dear Friends and Supporters,

As the year comes to a close, I find myself reflecting on the many lives touched, the challenges overcome, and the extraordinary moments of hope we've witnessed together. This season reminds us that when compassion meets purpose, transformation truly happens—and every bit of progress at New Hope begins with you!

Your belief in our mission has fueled a remarkable year of growth and renewal. Together, we opened two new programs and one additional program specifically for mental health outreach which is funded by Thriving Mind of South Florida. Additionally, our new Hideaway Bay project in Cutler Bay, formerly the La Quinta Inn, now houses more than 70 individuals, creating safe, welcoming spaces where individuals can find healing, stability, and the courage to begin again. Our market relationships continue to support our caring organizational mission via our family at Baptist Health South Florida as well as local and state government leaders. The dedicated team continues extending our reach to those who might otherwise face their struggles alone; offering them not just services, but a community that cares deeply.

We were also thrilled to welcome Harris Kaplan as our new Development Director. Mr. Kaplan brings extensive fundraising experience and a shared passion for our mission. His leadership supports one of our key Strategic Plan Objectives—to enhance programming and strengthen our Continuum of Services through increased revenue and funding diversification. With Mr. Kaplan's expertise and your continued generosity, our budget has grown allowing us to serve more individuals and families than ever before.

Behind every milestone is a deeply personal story: a person taking their first steps toward recovery, a family reunited, a life rebuilt. These moments are possible because of your kindness. Your generosity turns hardship into hope and possibility into reality.

To our dedicated staff, partners, and especially to you—our donors and friends—Thank You for being the heart of New Hope! As we look ahead to the coming year, I am filled with gratitude and optimism that we will continue to achieve together.

Wishing you and your loved ones a joyful holiday season and a new year filled with peace and promise.

With deepest gratitude,

Keith Young
Chairman



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The Power of Lived Experience at MDC Budget Meeting

Critical Testimony of Lives Changed

Maritza Carvajal and former New Hope's clients Brian Gonzalez, Stephen Viaud, Sean Tansey, and James Brethauer minutes before attending the Miami Dade County's 2026 budget meeting. Powerful stories like theirs are at the core of the efforts of the CBO Collective, a group of providers advocating for the continuation of funding for all Miami Dade County's social services funded programs.

Five-Year Strategic Plan Priorities 2025-2026 Updates

Strategic Priority 1

New Hope continues advancing Strategic Priority 1 by expanding and diversifying revenue to sustain operations. This year, we added two Permanent Supportive Housing programs, Hideaway Bay with 107 units and Old Cutler Village with 10 units greatly increasing our capacity to provide long-term housing.

Strategic Priority 2

Program enhancement and expansion of continuum of services. We expanded into new service areas with the PATH Outreach program and the Hospital Bridge Peer Program, both funded by Thriving Mind. In addition, we successfully renewed our three-year Homeless Trust grant through a competitive RFP process, strengthening financial stability for the years ahead.

Strategic Priority 3

Develop facilities business plan to expand bed & service capacity:

New Hope received site plan and special exception approval from the City of Homestead in November 2024. We have also hired a fund developer to help secure the necessary resources to fully develop and construct a new facility adjacent to our residential program.

Strategic Priority 4

Board Development and Rejuvenation. We welcomed a new board member this year, strengthening the leadership team. In addition, our new Development Director is committed to working closely with the board to enhance engagement.

Strategic Priority 5

For New Hope's programs, we initiated year-round marketing efforts and contracted a branding consultant to establish clear brand guidelines and improve our social media presence. These efforts are ongoing, and our Fund Developer now oversees this area to ensure consistent promotion of New Hope's impact and outcomes.

Strategy Meeting Recognition

New Hope Executive Team members **Stephen Alvarez** and **James Dougherty** would like to acknowledge and thank the small group of individuals who recently gathered for a focused strategy discussion regarding our plans for the near future. A special thank you to **Patrick and Cynthia Lee**, who not only graciously hosted the meeting but also provided valuable insights that contributed to a thoughtful and productive conversation.

We also extend our appreciation to **Teresa Holmes**, **Keith Young**, and **Dave Meredith** for their attendance and meaningful participation. Their perspectives added depth to the discussion and helped strengthen our collective planning efforts. We are grateful to everyone involved for their continued commitment to our mission and the work ahead.

New Hope's Mission

"To assist individuals who are struggling with substance use and mental health disorders re-enter society, utilizing a faith- and therapeutic evidence-based approach to treatment."

MEET OUR NEW DEVELOPMENT DIRECTOR

We are thrilled to welcome Harris Kaplan to New Hope CORPS as Development Director. Harris joined us in October 2025 and will be leading our development efforts and launching a transformative capital campaign for residential program growth. When asked what excites him most about joining New Hope, he said "In my short time here, I am inspired by the passion and commitment everyone has to New Hope's mission and look forward to growing the impact our organization has in the community."

Want to learn more about our plans for the future? Harris can be reached at hkaplan@newhopecorp.org or call 786-310-6850. He looks forward to meeting you and sharing exciting updates about what's ahead for New Hope!



HARRIS KAPLAN

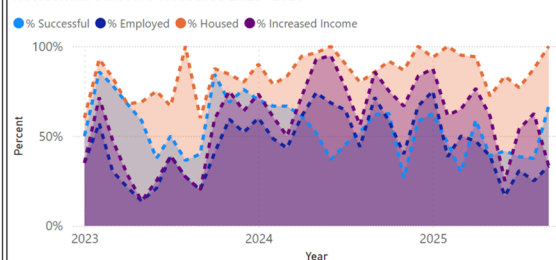
Graphics of Outcomes Achieved Show Proven Impact of Services

NEW HOPE PERFORMANCE OUTCOMES 2023-2025*

Client Outcomes by Funding Source FY 2023-2025*

Funding Source	# Served	% Successful	% Employed	% Housed	% 1 Income	Average of LOS
SFBHN SA	248	53.23%	46.15%	82.19%	10.12%	54.39
MDC CBO Program	151	68.21%	62.25%	90.07%	15.89%	132.38
Ryan White	83	51.81%	43.37%	80.72%	12.05%	64.72
VA GPD Program	69	62.32%	40.58%	92.75%	31.88%	84.49
SFBHN MH	63	53.97%	31.75%	68.25%	20.63%	52.10
Miami Beach PD	28	60.71%	50.00%	82.14%	14.29%	72.57
Medicaid	16	18.75%	18.75%	68.75%	31.25%	18.06
Baptist Health SF	13	61.54%	30.77%	84.62%	7.69%	45.46
Jail Diversion Program	10	90.00%	30.00%	100.00%	10.00%	53.90
Self-Pay	2	50.00%	100.00%	100.00%	0.00%	52.00
Total	683	57.54%	46.63%	83.58%	15.40%	75.43

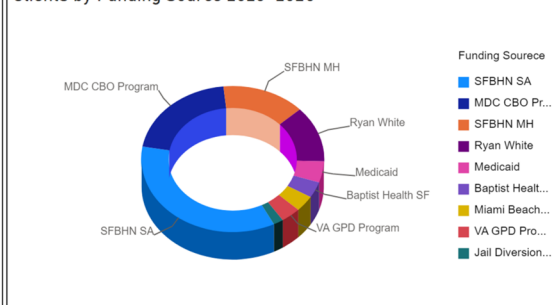
Residential Outcome Measures 2023-2025



Client Outcomes by Funding Source FY 2023-2025*

Admit Year	Admit Quarter	# Served	% Successful	% Employed	% Housed	% 1 Income	Average of LOS
2023	Q1	57	70.18%	38.60%	77.19%	17.54%	91.65
	Q2	80	55.00%	17.50%	70.00%	5.00%	41.26
	Q3	34	44.12%	30.30%	63.64%	6.06%	24.38
	Q4	89	76.40%	50.56%	82.02%	19.10%	77.96
	Total	260	64.23%	35.14%	74.90%	12.74%	62.66
2024	Q1	93	67.74%	50.54%	83.87%	12.90%	86.03
	Q2	82	52.44%	67.07%	96.34%	19.51%	97.00
	Q3	77	51.95%	59.74%	85.71%	12.99%	92.82
	Q4	51	50.98%	54.90%	92.16%	19.61%	102.35
	Total	303	56.77%	58.09%	89.11%	15.84%	93.47
2025	Q1	49	44.90%	55.10%	95.92%	16.33%	87.29
	Q2	47	46.81%	36.17%	82.98%	21.28%	49.36
	Q3	24	41.67%	29.17%	83.33%	25.00%	12.79
	Total	120	45.00%	42.50%	88.33%	20.00%	57.53
Total		683	57.54%	46.63%	83.58%	15.40%	75.43

Clients by Funding Source 2023-2025



* Data is from calendar years 2023 and 2024.

A Second Chance for Richard Jiménez and His Children Powered by Thriving Mind's Care Coordination Program

When Richard Jimenez

looks at his two young children, seven-year-old Milo and four-year-old Rosalie, he sees more than a family reunited. He sees the proof that resilience is real, that justice is possible, and that help exists when life collapses without warning.

Before arriving at New Hope CORPS, Richard and his children spent nearly a year living at the Camillus House shelter. It was a difficult time, but he stayed focused on one goal: reunifying with his children after a devastating sequence of events that had torn his family apart.

In 2023, Richard was falsely accused by the children's mother of attempting to harm her with a vehicle, an accusation that cost him everything all at once: his job of ten years in construction, his company truck, his home, his children, and temporarily, his freedom. The allegation was later proven to be a setup. His family hired an attorney, gathered crucial video evidence, including footage Richard himself had recorded over time, and presented them in court. When the judge reviewed all the facts, the truth finally came out. The charges against Richard were dropped, and the children's mother now faces her own legal consequences, including incarceration.

Still, the damage was profound. Richard had lost more than stability, he had endured psychological abuse, long



periods of fear, and the trauma of being separated from Milo and Rosalie. Milo, who has special needs and severe allergies, suffered deeply from the emotional turmoil. Rosalie, only a toddler at the time, also carried the impact of instability at home.

Just as Richard was preparing for reunification, Camillus House announced a new policy: no children would be allowed to stay on the premises. Suddenly, he faced homelessness once again, this time with two young children who needed him more than ever. That is when Richard found New Hope CORPS.

"I contacted New Hope, and they moved me and my kids into a hotel right away," he recalls. "From the very beginning, it felt like they were there for us, not just for me, but for my children." Richard remained in the hotel for about seven weeks while New Hope's CTI team worked tirelessly to stabilize the family. Through a partnership with Carrfour

HAPPY TOGETHER



Richard Jimenez's children Milo and Rosalie pictured minutes before their father takes them to school.

Supportive Housing, Richard was quickly enrolled in a rapid rehousing program. Soon after, he received the keys to a home he could finally afford, a place where his children could sleep safely, play freely, and begin to heal. For the first two years, Richard pays only \$400 a month toward the rent while the program covers the rest. In the second year, his portion rises to \$600, still manageable as he rebuilds his financial stability. Today, Richard works as a cook in a local restaurant, slowly restoring the pieces of a life that once seemed lost forever.

"It's very rare for a father to get permanent custody," he says. "But I want people out there to know that help exists. God is good, and organizations like New Hope are here for families who truly need it." Richard speaks with deep gratitude, a humility shaped by hardship and strengthened by hope. Despite everything he and his children have endured—the false accusations, the trauma, the months in jail, the loss of his job, home, and reputation—

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A Family's Path to Healing for Brian Gonzalez and His Mother, Grisel Toledo

WHEN GRISEL TOLEDO looks at her son Brian today, healthy, employed, and living with undeniable purpose, the journey feels impossible. For years, her life was a continuous vigil defined by a mother's worst fear of watching her child disappear into the cycle of addiction, praying every night that he would survive until morning.

"It started with marijuana, then came the pills, and later, other drugs," Grisel recalls. "I had to hide my car keys. Many nights, I went out looking for him in the streets. I wouldn't sleep, then I had to go to work because I was raising my kids alone."

The crisis escalated to the terrifying edge of loss. Brian suffered multiple overdoses, including one that led to cardiac arrest while he was in a separate treatment facility. "I had panic attacks," Grisel admits quietly. "I don't even like to remember that time, it hurts too much." Though Brian tried several programs, he always returned home, unable to break the cycle. Yet, every time, his mother refused to give up hope.

The New Hope Difference

Eventually, Grisel brought Brian to New Hope. Even here, the resistance was strong. "At first, he would escape," Grisel says. "But every single time he ran away, I went out, found him, and brought him back. And every time, Danny Alvarez, from New Hope, called me to offer help. He was there for my son like a father would be."

"It was the non judgmental unconditional acceptance in New Hope and Narcotics Anonymous (NA) that changed everything," said Brian. "The staff at New Hope welcomed me back after every setback, choosing compassion over consequence." Brian was finally met with understanding rather than judgment.

Brian remembers his own despair vividly. "I was lost. I was on the streets, injecting fentanyl, smoking crack. I had completely given up on myself. I wanted to stop, but I didn't know how. I did not have the tools" The support from New Hope, especially from Danny, kept the door open until I was ready to walk through it for good. They didn't give up on me. They believed in me when I didn't believe in myself," Brian says. He began attending Narcotics Anonymous (NA) meetings daily, learning to rebuild his life step by painful step. "Each time I relapsed, Danny would help my mother to bring me back and I tried again. Eventually, with God, with the people who helped



Brian Gonzalez with his mother, Grisel Toledo, and his sister Yunet Toledo. After years of struggle and heartbreak, this family now stands together in peace and gratitude. Grisel spent countless sleepless nights searching for her son when addiction had taken over his life, never giving up hope that he would find his way back. Today, thanks to his own determination, his family's love, and the support of New Hope CORPS, Brian is

me, with NA and New Hope, I finally achieve sobriety and was able to stay clean."

Today, Brian's life is a testament to perseverance and grace. Where once there was chaos, there is now structure. "Now I have a job, a house in sober living, a car, and two dogs. I pay my bills," he says, his voice full of pride. "Before, I sold everything I had just to use. Today, I'm building a future." He stays actively involved with New Hope, attending retreats, NA conventions, and sober community events. "New Hope will always be in my heart. They gave me my life back."

Grisel, who once feared the phone ringing in the middle of the night, now sleeps peacefully. "I see him doing well, focused, working, happy, and I thank God every day," she says. Her message to other parents is simple but powerful: "Have patience and never give up. Keep fighting for your child. Without me, and without New Hope, Brian wouldn't probably be alive today."

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Richard Jimenez
Continue from Front Page

Richard's story is not one of defeat. It is a story of justice, of recovery, and of the deep love of a father who refused to give up. Today, there is laughter in his home again. There is structure, safety, and the beginnings of a new life. Milo and Rosaly are healing. Richard is rebuilding. And with each passing day, the future looks brighter.

New Hope is proud to have walked alongside Richard on this journey. His story is a powerful reminder that every family deserves stability, every parent deserves support, and every child deserves a safe place to grow. Thanks to Thriving Mind's Care Coordination funding, New Hope was able to fully furnish Richard's new home and provide essential household items, along with food and other necessities, ensuring the family remained stable and secure while Richard transitioned into his new job. His success reflects what is possible when compassion, community, and opportunity come together.

Brian Gonzalez's Story
Continue from Front Page

Brian's story is a powerful reminder that recovery is possible. It demonstrates not only the negative impact that addiction have on those around them and society, but also the profound impact of having a network of people who are dedicated enough to keep the door open, even when a person is fighting to keep it closed.

Thanks to the dedication of New Hope's compassionate staff and the generosity of our donors, stories like Brian's are written every day. Every gift helps ensure that when a mother like Grisel makes that final, desperate call, someone like Danny is there to answer. Together, we are restoring lives—one person, one family, one miracle at a time.

Building a Brighter Future
New Residential Treatment Building Center Approved!

We are pleased to announce that the City of Homestead has approved our plans for a new, state-of-the-art 25,000-square-foot residential treatment center!

Located adjacent to our current facility, this transformative expansion will feature 31 rooms, more than doubling our capacity, allowing us to serve over 600 individuals annually. This new center will dramat-

ically increase our impact by reducing treatment wait times and substance use, improving health outcomes, and diverting individuals from the criminal justice system. This achievement underscores our commitment to a healthier, stronger community! Construction is planned to begin in 2028, with completion targeted for 2029. Visit our website for updates.

Continue from Front the Page
We are Growing story

helping patients transition safely into care. The PATH Program, funded at \$480,000, provides community outreach for individuals who are homeless and living with serious mental illness.

Our outreach workers are in the field daily to locate and engage individuals in need, provide case management connect them with psychiatric care, benefits, and housing resources Enter clients into HMIS

PATH aims to serve 200 individuals, with outcomes focused on the number engaged, housed, and entered into the system. These programs introduce new service areas for New Hope and strengthen our mission to meet people where they are, whether in the ER, on the streets, or anywhere hope is needed.

Continue from Front the Page
Hideaway Bay

dents with the opportunity to move from life on the streets into permanent housing and regain stability and independence. Many residents experienced homelessness due to circumstances beyond their control, such as job loss, medical emergencies, or rising housing costs, and some lived without stable housing for years. Hideaway Bay is not a last stop, but a foundation—a steppingstone toward stability, dignity, and renewed independence. Lala Walker is a Case Manager at Hideaway Bay who works closely with residents to develop individualized housing plans that identify personal goals and support long-term stability and wellness. Drawing from her own lived experience, Lala says this work is "what God wanted me to do, especially for the vulnerable population that don't have a voice. I love helping people." She is often seen connecting one-on-one with residents in the common areas and believes Hideaway Bay offers residents significantly improved quality of life.

Continue From Roy Barnhill's Sto-

where he spent two months fully committed to his recovery. Working closely with his case manager, he focused on rebuilding structure in his life and setting goals for long-term stability.

As Roy progressed in treatment, new opportunities opened up. His case manager introduced him to Hideaway Bay, New Hope's permanent housing program for individuals experiencing homelessness. Together, they completed the necessary paperwork, and within weeks of completing treatment, Roy moved from

New Hope into his own unit at Hideaway Bay—providing him with stable, independent housing where he could continue his recovery. Today, Roy is sober and thriving. He attends Narcotics Anonymous meetings, manages both his fixed and earned income, and enjoys everyday freedoms such as work, shopping at the local mall, and connecting with others in the community. He is also saving money to reconnect with his family in Central Florida. Reflecting on his journey, Roy says, "Recovery is all good. I'm hanging in there."

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Note to Donors from the **Ocean Reef Community**: please donate to New Hope CORPS Designated Fund; checks must be written to Ocean Reef Community Foundation with New Hope in the memo line.

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HELP OUR RESIDENTS' HEALING JOURNEY WITH FUNDS FOR MONTHLY FIELD TRIPS

Recovery goes beyond treatment sessions, it requires helping individuals reconnect with life, community, and hope. Many of our residential clients come to us after homelessness, trauma, and often severe mental illness. Monthly therapeutic field trips are a vital part of our holistic approach, reducing isolation, building social skills, and giving residents a chance to heal outside the facility. These outings help clients practice coping strategies and rediscover joy and connection, but we currently do not have the funds to continue them.

Each monthly outing for about 60 clients and 10 staff costs about \$2,000, covering transportation, meals, and entry to safe, enriching activities. Without community support, these healing experiences cannot happen. Your contribution large or small allows our residents to access nature, culture, and community spaces that support their recovery.



SUPPORT OUR \$36,000 GOAL TO RESTORE DIGNITY IN OUR RESIDENTIAL PROGRAM



At New Hope C.O.R.P.S., our residential treatment facility is more than a building, it is a safe haven where individuals taking their first steps toward recovery find stability, dignity, and hope. Every detail of that environment matters, yet many of the beds and drawers in our units are old, worn out, and mismatched after years of use. They no longer reflect the calming, respectful space our residents deserve as they work through some of the most difficult moments of their lives.

This year, we are committed to transforming these living spaces into true environments of rest and healing, and we need your help to make it possible. We are launching a campaign to raise **\$36,000 to purchase 60 matching beds and drawers**, providing our clients with comfort, order, and a sense of home that supports their recovery. Your support shows our residents that their community believes in their healing and their future, and that together, we can make this transformation happen.

COMMUNITY PARTNERS



Online

newhopecorp.org



New Hope's Staff Picture



Here we have a wonderful portion of the New Hope CORPS team, a snapshot of the many dedicated people who work every day to bring hope, healing, and support to our community. Pictured here, from left to right in the first row, are: Adam Brownstein, Joel Centeno, Samantha Santana, Taylor Alvarez, Winsome Aponte, Matthew Urgelles, Henry Ross, Rolando Ibarra, Bailey Alvarez, Julie Urgelles, Carmen Alvarez, Williams Homes, Danielle Zak, Ana Delgado, Delia Keen, Rachel Collins, Jasmine Remy, Eric Liebman, Amaya Friol, Amaris Hess, Jasmine Buckner, Arjan Gupta, Stephen Alvarez, Maritza Carvajal, Maria Moreno, Kimberlee Sheffield, Laquinta Walker, James Dougherty, Stephen Viaud, Nasseve Burton, Adrian Rodriguez, Anthony Hernandez, Harris Kaplan, Yannick Culmer, Josh Piedra, Audrey Saldana, Denny Baldonado, Maria Santos, Silvio Rodriguez, Stephen Michael Alvarez, Michael Urgelles, Benjamin Alonge, Robert Malpica, and Tyrone Payne.

New Hope
C. O. R. P. S.



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